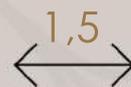
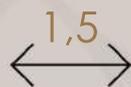


WICC

HOTEL



The “1,5 meter” society



Introduction

The new reality is that we are going to have to adjust to living in a 1.5-meter society together with other preventive measures. At least until a vaccine is available. We are committed to making everyone aware of our measures and have fully implemented them in our daily routines. With the capacity of our hotel and conference centre, a 1.5-meter society is doable. That is why WICC has completely redesigned itself based on this "new society". In this document we want to show you how we ensure a carefree stay at a distance of 1.5-meter.

Entrance WICC

At the entrance of the parking lot you can take a ticket which gives you access to our parking lot.



1. Wait in your car when a guest next to you wants to leave or get in their car at the same time.
2. Make sure you have everything you need from the car to avoid unnecessary walking traffic.
3. Do not leave valuables in your car.

The entrance is divided into an entrance and exit. It is mandatory to disinfect the hands upon arrival at the disinfection stations set up. These disinfection stations also have televisions where the safety instructions are played. Guests can register via a QR code. From December 1 2020 wearing a mouth mask is mandatory in all public areas!

A mouth mask is not required if guests have a fixed seat. In concrete terms this means that in a restaurant, for example, the mouth mask may be removed when guests are seated at the table or in the room. When subsequently getting up to go to the toilet or outside, the mouth mask should be worn again.

Front desk

The front desk is equipped with plexiglass and our employees wear mouth masks. We also advise our guests to wear mouth masks in our general areas. These are available on request.

LAYOUT RECEPTION

The front desk is divided into two parts. The route is indicated by means of walking lines and waiting lines. The section on the front is designed for check in and check out of hotel guests. Our system gives the guest the opportunity to check in at home using his / her computer or telephone to avoid long queues at the front desk.

When you arrive, you will only have to wait to receive your room key. The room passes and keys will be disinfected thoroughly after use.

ONLINE GUEST PORTAL

The other side of the front desk is designed for other questions from guests. We would also like to emphasize that questions can also be submitted to us digitally. Our employees are automatically called by you to be of service.



Toilets

Our toilets are equipped with instructions. Before your guests can use the toilet, they must first disinfect their hands at the nearest station and watch the instruction film that is shown. At the entrance to the toilet areas, there will be signs equal to the number of toilets. These signs must be taken during toilet use. When the toilet user is ready, this person must hang this card back for the next. With this system we prevent guests to come across too many people in the toilet area.

Long queues can be avoided because of the many toilet groups we have available. The toilet groups are cleaned more often and more intensively by our housekeeping.



Congress

The meeting rooms and the event area of the WICC hotel are fully equipped according to the standards of the 1.5-meter society.

PARKING AREA

When we are hosting several congresses at the same time you will find a sign at the entrance of the parking lot on which the meetings and events of that day are listed with the corresponding entrance to this meeting or event. On our parking lot you will find the signing to direct you to the correct (sub)entrance. This entrance will be directly or close to the meeting or event location.

DESINFECTION

It is mandatory to disinfect the hands upon arrival at the disinfection stations set up at Expert Street and Talent Street. It is possible to get extra disinfectant in the room for € 15, - excl. VAT.

ROOMS

In our meeting rooms that hosts groups bigger than +/- 100 persons we have marked the floor with the walkways for this meeting room. The spaces between the seats are adapted to the 1.5-meter society. As a result, your conference may have to move to larger rooms or the conference must be divided over several rooms. This is of course always in consultation.

ONLINE GUEST PORTAL

If you have technical problems in your room or have other questions during your stay, you can communicate with us digitally via your computer or telephone. This saves a lot of internal traffic.

LUNCH

In order to have as little physical contact as possible to and from our meeting rooms, we recommend that you have lunch in the meeting room. If you prefer to have lunch in another room, this can be done in consultation. We are currently in a test phase to pass on a choice for lunch via a QR-code on your mobile phone or through our Guest Portal. In this way, together we can ensure a safe lunch and limit the food waste.

CLEANING

When guests have left the (meeting) room our housekeeping staff will take the time to do an extra round of disinfecting the entire (meeting)room. We will pay extra attention to the disinfecting off the light switches, doorknobs, window operation and furniture. It is also possible to have an extra round of cleaning during your meeting.

We would also like to refer you to the chapter extra protection options to bring your event to an extra safe level if desired.

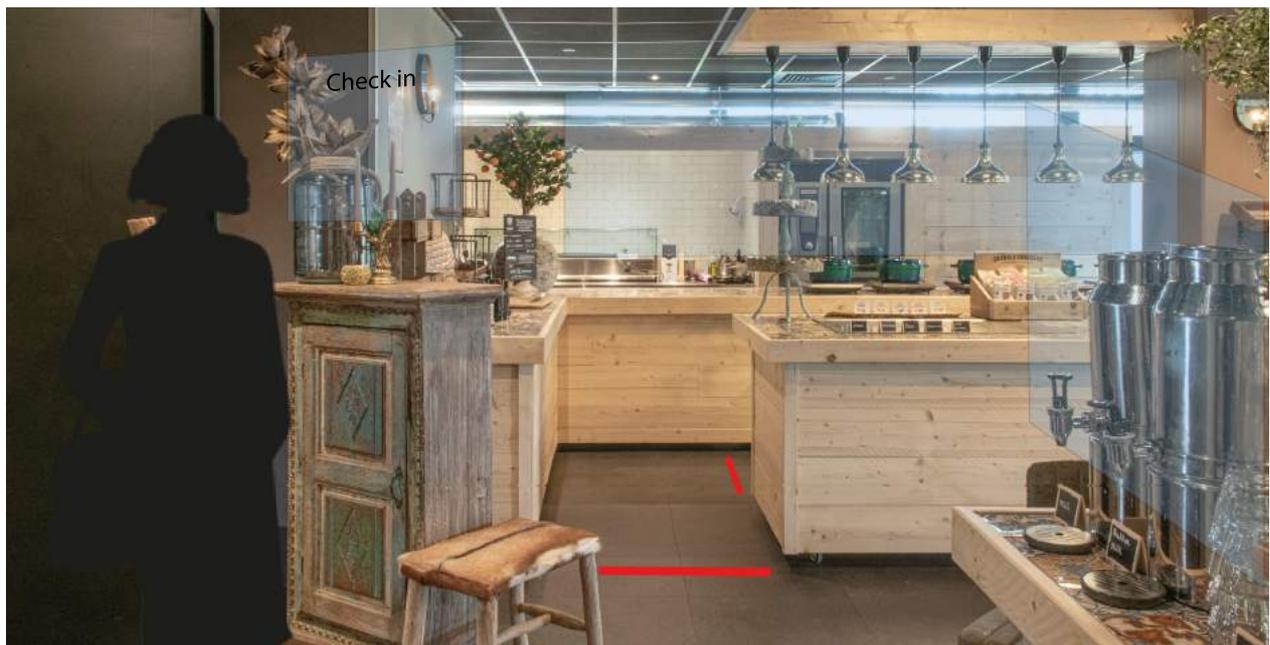
Food & Beverage

Our restaurants are only accessible through the main entrance. The entrance of our restaurants will be equipped with disinfection stations for your hands. One of our employees will welcome you at the registration desk and will guide you to your table. With a large group, these desks will be expanded to avoid queues and multiple accesses will be opened to prevent too much traffic in the building. Our restaurants will also have signing on the floor to indicate the route which should be followed.

All our employees wear masks in our general areas, including in our restaurants. In addition, our employees also wear gloves in our restaurants.

BREAKFAST

Our breakfast will be served in Brasserie Beau. When there are not enough tables to allow our guests to have breakfast in this room within the 1.5-meter society, we will enlarge the room by sliding the partition wall open to our W-INVITE Room. This ensures that we have enough capacity for our guests. On the floor of Brasserie Beau there is a one-way routing with waiting lines in between to ensure that guests do not get too close together.



BUFFETS

If you have booked a lunch and / or dinner buffet with your event, this will be served in a suitable room. Depending on the number of guests, multiple stations may be set up to avoid long queues. On the floor of the room there is a one-way routing with waiting lines in between to ensure that guests do not get too close to each other. In addition, the buffets are equipped with plexiglass, which ensure that guests do not come into direct contact with the food.

BREAKS DURING EVENTS

We will allow breaks during events to take place in closed spaces as much as possible. Several stations will be set up with coffee / tea / soft drinks, etc. depending on your booking. A one-way routing is indicated on the floor with waiting lines in between to ensure that guests do not get too close to each other. For safety reasons, a lot of work will be done with prepackaged ingredients such as sugar, coffee milk, etc.

RESTAURANT & BRASSERIE BEAU

You can reach our Restaurant Beau via the main entrance of the WICC. The main entrance is divided into an entrance and exit. It is mandatory to disinfect the hands at the entrance, at the disinfection stations set up for this purpose. These stations also have televisions playing the safety instructions.

Because of our large restaurant, we can situate a 1.5-meter society. The maximum group for lunch or dinner is set at 4 people per table. Our restaurants have walking routes that are indicated on the floor.

Of course, it is up to the guests to keep sufficient distance between other guests. Our restaurant manager will ensure that all safety rules within our restaurants are properly implemented and pursued by our employees and guests.

DINNER

There are 2 shifts for dinner; 5:00 pm to 7:30 pm and from 7:30 pm to 10:00 pm. From 9 p.m. we are not allowed to have new guests coming into our restaurants and at 10 p.m. we close our doors to all guests.

RESERVE

Reservations are required for one of our restaurants. This can be done via our website: www.restaurantbeauwageningen.nl, but can also be done at the door by one of our employees.

BEAU'S TAKEAWAY

The entrance to Beau's takeaway has a disinfection station to disinfect your hands. To pick up a takeaway order, please go to the entrance of our Brasserie Beau. Here you can pay contactless by pin at the specially equipped check-in counter. Then you can continue and follow the indicated route. Activate your parking card for free at our reception to leave our parking lot.

Rooms

Our housekeeping staff will only enter the hotel rooms when there are no guests present in the room. During the cleaning off the hotel rooms they will pay extra time and attention to disinfect the hotel rooms. After the cleaning is finished they will let the windows open on tilt position to properly air the room.



Extra measures

The WICC offers the possibility to extend the measures that make the stay even safer. The following options are available for an additional charge:

1. Offering a private wardrobe option for your guests. This wardrobe is located at the entrance you will be designated for your event. Your guests will be taken care of by a hostess who will store and guard your guests' coats and belongings in an enclosed wardrobe space.
2. Providing a toilet lady who ensures that your guests follow the rules that are set for a toilet visit. The toilet lady will also disinfect the toilets regularly.
3. We offer options to issue mouth masks / face protectors to your guests at the start of your event. The mouth caps reduce the spread of the bacteria by blowing in and out. The face protector protects against splashes, drops or misting of bacteria that are potentially infectious.
4. During meeting and events, our guests are used to having glasses of water. Due to safety reasons this is not possible anymore with groups bigger than +/- 100 persons. We can offer your guests bottled water.

Sources and contact research:

In case source and contact research is required, your name and email address will be provided to WICC by the organization. WICC will then carry out this research in collaboration with GGD. These data are not kept longer than 3 weeks.

