

House Rules Hotel WICC

When entering hotel WICC, you agree with the house rules as described below. All instructions given by any of the employees of the hotel and related to these house rules need to be carried out immediately. Hotel WICC has the right to remove guests from the property should they object to the house rules or do not obey the house rules. Hotel WICC appreciates when guests use the public areas of the hotel. However, this will be always at your own risk. Hotel WICC reserves the right to modify or to extend the house rules at any time.

HOTEL

- At Hotel WICC, we respect each other and therefore it is not allowed to say any insulting things or to make any discriminatory remarks. It is also not allowed to intimidate guests or employees sexually by words or gestures. Physical or verbal abuse against guests or employees will not be tolerated. It is also prohibited to make or diffuse any recording images (photos, videos...) from guests or employees of hotel WICC without permission.
- Cameras are placed at different areas in and around the hotel. Everyone in the hotel will accept them recording. In case of calamities and/or incidents, these records may be shown to the authorities as supporting material.
- Hotel WICC is not responsible for any damage, lost or theft of any of your belongings.
- The management or the owner(s) of the property, or anyone else working for Hotel WICC, can never be held responsible for any injury, and/or material, or non-material damage which guests could suffer from the location.
- Caused damage to the hotel room or to the property (or the disappearing of items from it) shall be billed to the person responsible.
- It is not allowed to use the emergency exits as regular entrances and exits.
- In case of fire, stay calm. Report the fire to the reception and/or activate the nearest fire alarm. In case the general fire alarm goes off, leave the building immediately. Never use the elevator. In case of false alarm which is deliberately caused, the costs incurred to consequential damage and/or loss shall be charged to the person who inflicted it.
- It is prohibited to cause any inconvenience such as loud music, improper behavior or any other kind of noise.
- Pets are not allowed except for guide dogs.
- Found objects must be turned in at the reception.
- Parking at the hotel's property is entirely at own risk. Also, cars should only park in the provided parking spaces.
- Smoking is strictly forbidden inside the entire hotel, also on the ground of the hotel, except for the indicated smoking area outside, located just next to the parking meter, opposite of the entrance of the hotel. Breaking this smoking ban is sanctioned by a fine of minimum €150,00. In the case the fire alarm goes off, due to smoking in the room, the costs of the fire department's travelling fees - which is minimum €275,00 - shall be charged to you.
- The use or dealing of soft/hard drugs and laughing gas is strictly forbidden. Hotel WICC applies a zero-tolerance policy. If there is suspicion of soft/hard drug dealing or using, we will always inform the police and we could refuse your access and stay immediately.

HOTEL ROOM

- We will respect your privacy at all times. However, we are authorized to enter the room in case of failure to comply with our house regulations, or in case of suspicious circumstances.
- For fire safety, it is not allowed to light candles. The fire alarm system will be activated immediately.
- It is not allowed to extend your stay on your own initiative. Extension of your stay is only allowed in agreement with the reception and by payment directly. Check-out is before 11h00. A supplement of €25,00 shall be charged per each additional half hour staying longer in the room.
- When using the hotel's WIFI network, you will automatically agree with its general conditions. The general conditions can be requested at the reception. The use of the WIFI network is at own risk.

CHECK-IN

- A valid ID is requested at the time of check-in. Checking-in is possible from 18 years old. Minors must always be accompanied by a parent / attendant of minimum 18 years old.
- The presentation of a valid identification at the check-in is mandatory. When the room is booked for 2 persons, each person must show a valid identification.
- It is not allowed to receive unregistered person or other hotel guests in the room. In case other person will be visiting the room, you will be asked to leave the hotel immediately.
- It is not allowed to rent a room on your name and not being present yourself.
- It is prohibited to stay in the room with more person than reserved / allowed.
- It is forbidden to receive guests in the room for paid sexual activities.